

AMENDMENTS TO THE ABSTRACT:

Please amend the Abstract as follows:

ABSTRACT OF THE DISCLOSURE

DISTRIBUTED SOFTWARE SYSTEM DATA ANALYSIS

An agent management system is provided for managing software agents. The software agents are in turn used in process management systems (115,120). The agent management system (100) can be used for pre-existing process management systems. Within a process management system (115,120), the software agents (172,175) are used to manage resources to carry out tasks. In order to do that, the agents may negotiate service level agreements which can be monitored during management of a process. The agent management system (100) provides that monitoring capability.

Figure 1